

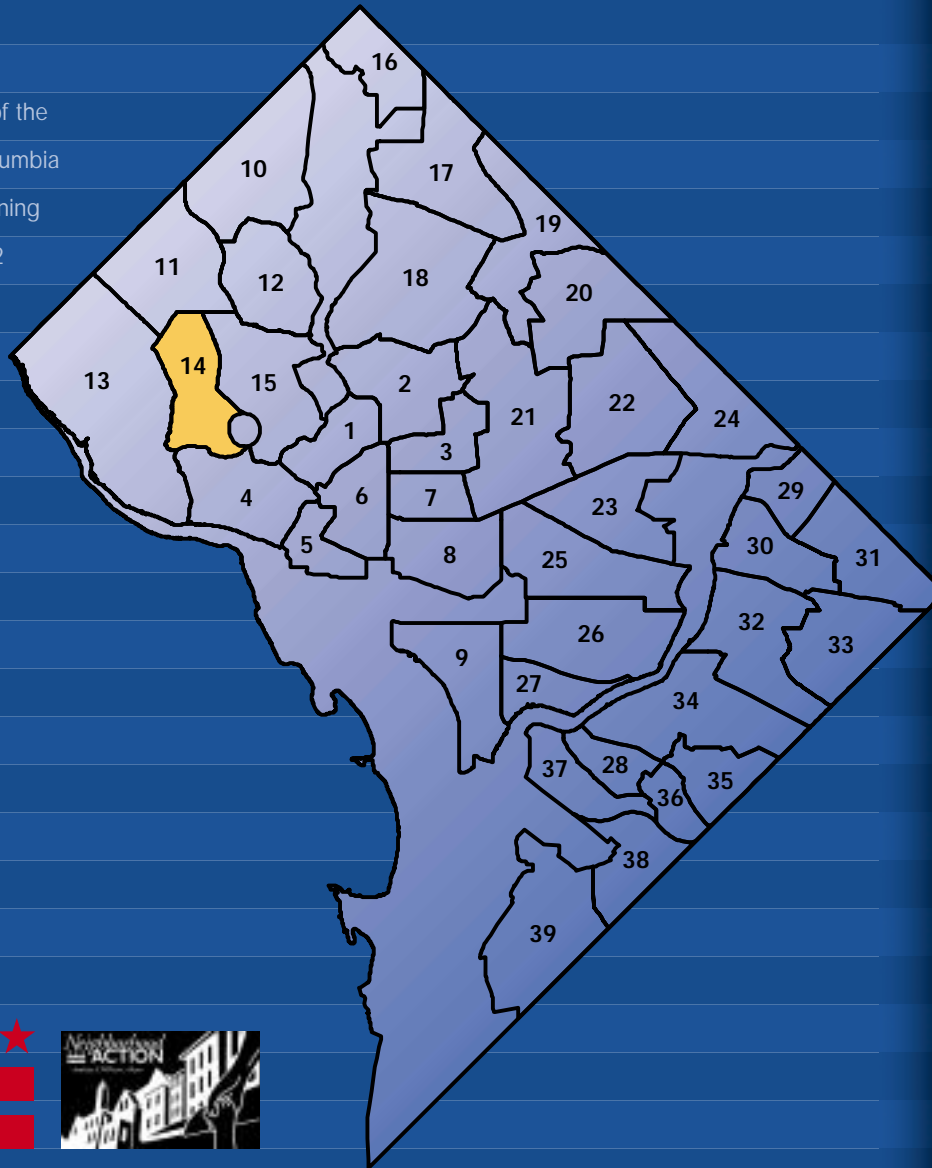
Neighborhood Cluster

14

District of Columbia Strategic Neighborhood Action Plan

Prepared by

Government of the
District of Columbia
Office of Planning
Summer 2002



Cathedral Heights
Glover Park
Mass. Ave. Heights
McLean Gardens

Acknowledgments

*The following people and groups
deserve special recognition for the
time they dedicated to developing
this plan for Cluster 14:*

Advisory Neighborhood Commissions (ANC) 3B
and 3C

Cluster 14 Neighborhood Steering Committee

Glover Park Citizens Association

St. Luke's United Methodist Church

Residents of Cathedral Heights, Glover Park,
Massachusetts Avenue Heights, and McLean
Gardens

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Cover: The Westchester in Cathedral
Heights

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Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood

Action to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

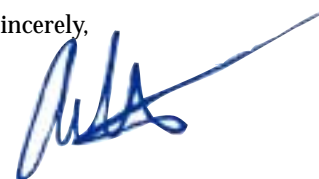
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Robert Collins, who helped develop this SNAP, will

continue to work with you and the District Department of Transportation (DDOT) on the Ward 3 Traffic Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, which will be part of the Neighborhood *Action* Team.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman
Director, Office of Planning

Letter From the Director



Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

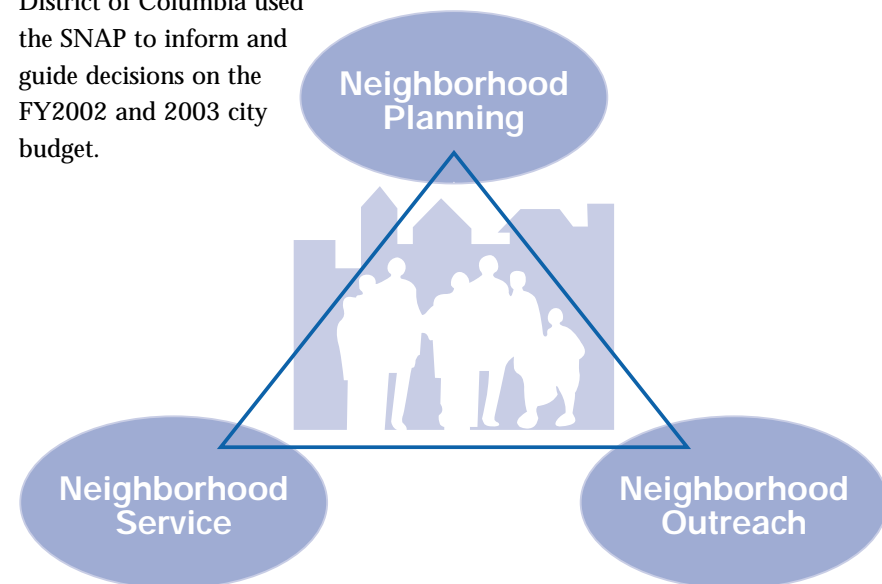
Neighborhood Action, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the Neighborhood Service Initiative, the Neighborhood Outreach Program, and the Neighborhood Planning Initiative. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the Neighborhood Planning Initiative located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



Introduction

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Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and steering committee meetings, community stakeholders identified the priority areas of the Cluster 14 SNAP: Transportation, Streets, and Utility Infrastructure; Housing, Neighborhood Character, and Land Use Development; and Parking and Traffic Management, Safety, and Enforcement. Those three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 3 plan.

Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad cross-section of stakeholders to work

with the Office of Planning as it undertakes a review of the current plan and planning process.

The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the Mayor and approved

by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 3 plan is one of the goals for the Comprehensive Plan. It establishes a vision for Ward 3 over 5 years (1999–2004) and highlights nine areas of focus. Major themes for all Ward 3 neighborhoods include protecting residential neighborhoods, controlling redevelopment; preserving and promoting cultural and natural amenities, preserving the historic character, and sharing the burden of city-wide issues.

A Message from Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 14 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan (SNAP). This has truly been a monumental effort!

This task has not been easy considering the complexity of your priority issues. Cluster 14, like most of Ward 3, is dealing with difficult issues that don't have quick fixes. Those issues include traffic congestion and development controls. Many of you feel that the District has long neglected those issues, does not have proper enforcement mechanisms, and has not had the proper resources to deal with them effectively. This document

clearly articulates those issues and will be used to begin the discussion on addressing many of them.

Historically, I know that many of you have taken the initiative to begin change and not wait for government to try to fix the problems. This approach also applies to the SNAP because you have not waited for this document to be published before taking on the tough issues. For example, one of the top priorities for Cluster 14 is parking and traffic management, safety, and enforcement. Starting last summer, following the Mayor's Ward 3 Traffic Summit, citizens requested that tDistrictDepartment of Transportation (DDOT) and the Metropolitan Police Department (MPD) form a Ward 3 Traffic Policy Committee. This Committee was charged with working on the many transportation-related issues in Ward 3 and improving communication channels between the city government and the citizens. The Committee has proven to be very useful, and it is largely through your hard work that things are changing.

Finally, I would like to recognize the tremendous commitment and dedication of those who participated in this planning process. Cluster 14 is fortunate to have many energetic and concerned citizens. Your fellow citizens and neighbors should be proud of the plan that you helped create. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for safe, livable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections, which describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

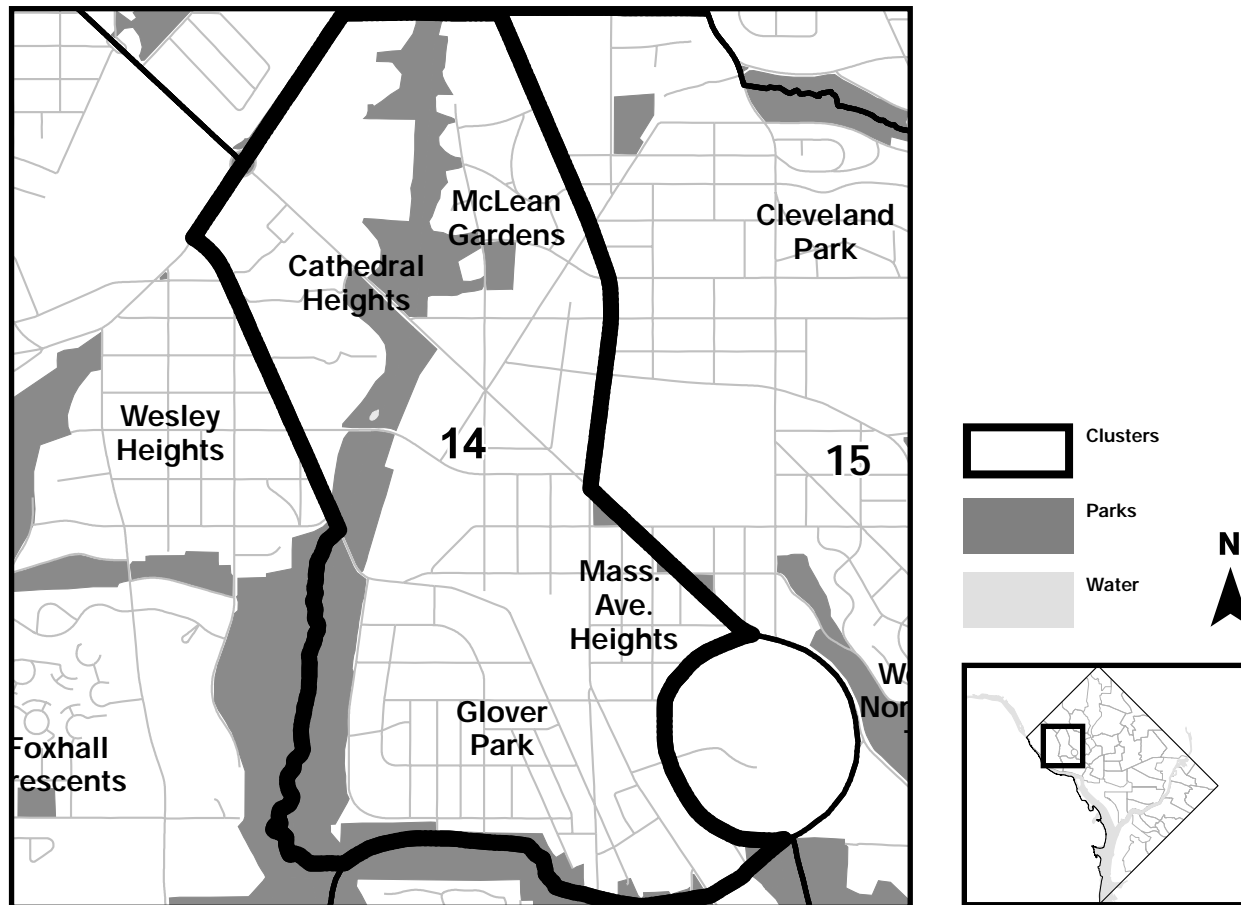
Robert Collins

Neighborhood Planner, Cluster 14

State of the Cluster

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Cluster 14: Cathedral Heights, Glover Park, Mass. Ave. Heights, McLean Gardens



Cluster 14 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 14. Your Neighborhood Cluster is shown on the map and is bounded by Massachusetts and Wisconsin Avenues (East), Upton Street (North), Nebraska Avenue, New Mexico Avenue, and Glover Park (West), and Whitehaven Park/Parkway (South). It includes the following neighborhoods:

- Cathedral Heights
- Glover Park
- Massachusetts Avenue Heights
- McLean Gardens

These four neighborhoods developed this SNAP with the help of your Neighborhood Planner, Robert Collins.

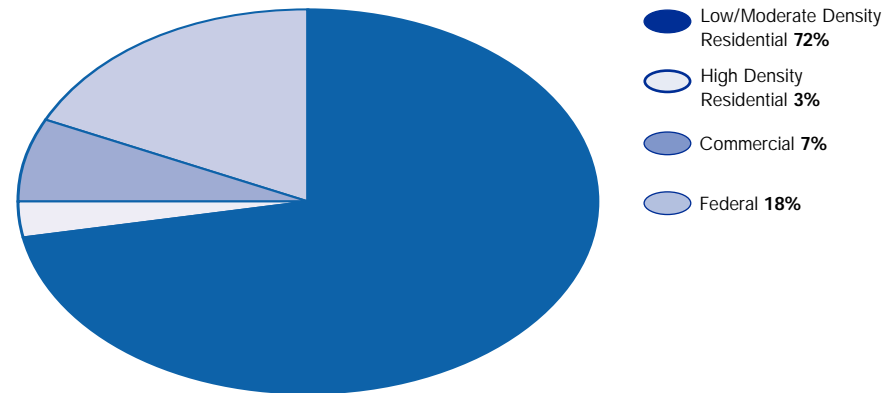
Physical Characteristics and Assets

Cluster 14 is defined by its attractive tree-lined streets, stable neighborhoods, and proximity to open space.

From a historical perspective, neighborhoods in this Cluster developed because of the proximity to the Georgetown seaport. Many large farms and estates were built throughout Cluster 14 in the 19th century. In 1898, John R. McLean who owned the Washington Post, bought one of the largest estates in the area and renamed it Friendship. The last remaining portions of the estate were sold to the U.S. government in 1941 to build McLean Gardens, which was initially housing for civilian World War II workers. Glover Park, Cathedral Heights, and Massachusetts Avenue Heights trace their development back to the 1920s. By the 1950s, most of the neighborhoods were built-out to the way they currently exist.

Today, the Cluster is predominately residential but is rather unusual in Ward 3 because of its higher densities and its housing variety. The housing ranges from single-family detached houses in Massachusetts Avenue Heights, to attached row-homes in Glover Park, to high-rise apartment and condominium buildings along Cathedral and New Mexico Avenues. There are two main commercial areas for the Cluster along Wisconsin Avenue. One is centered at Macomb Street and the other is in Glover Park, from Calvert Street to Whitehaven Parkway. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the adjacent pie chart.

Land Uses in Cluster 14



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Typical neighborhood street in Glover Park



McLean Gardens



Key assets and features of Cluster 14 include the following:

- A variety of housing stock and a strong real estate market.
- Direct access to open space, including Glover Archbold Park and Whitehaven Park.
- Easy accessibility to downtown DC and Montgomery County, Maryland, by traveling on Wisconsin and Massachusetts Avenues.
- Proximity and accessibility to major universities and institutions including The American University, George Washington University (GWU)–Mount Vernon College, Georgetown University, and the National Cathedral.
- One of the region's best public elementary schools (in terms of test scores): Stoddert School.
- The Wisconsin Avenue commercial area's with its variety of neighborhood-serving retail opportunities.
- Glover Park's annual neighborhood day celebration in June.

Wisconsin Avenue commercial corridor in Glover Park



Demographics

Cluster 14, which includes the neighborhoods of Cathedral Heights, Glover Park, Massachusetts Avenue Heights, and McLean Gardens, has approximately 11,200 residents, representing about 2% of the District's population. It is the smallest in area and most racially diverse Cluster in Ward 3. Racially, White residents make up the majority in this Cluster, constituting 80% of its population. The percentage of residents of Hispanic origin is the highest in the Ward and slightly higher than the city-wide average of 8%. The Cluster's median household income of \$53,244 is above the city-wide median of \$43,001. The chart at the right provides some basic information on your neighborhood such as age, race and ethnicity, and family income for 2000. It also shows data for 1990, which will allow you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of the Cluster 14 Databook by contacting the DC Office of Planning (OP) at 202-442-7600.

	Cluster 14: 1990	Cluster 14: 2000	City-wide: 2000
Population	11,432	11,186	572,059
Age			
Under 18 Years	6%	6%	20%
Between 18 and 65 Years	75%	79%	68%
Over 65 years	18%	15%	12%
Race and Ethnicity			
African American	6%	5%	60%
White	85%	80%	31%
Hispanic ¹	10%	10%	8%
Income			
Median Household Income ²	\$35,378	\$53,244 ³	\$43,001 ³
Education			
High School Graduates	94%	Data not yet available	78%
College Graduates	67%	Data not yet available	39%
Housing			
Occupied Housing Units	7,456 units	7,492 units	248,338 units
Percentage of Housing Units Owner-Occupied	33%	34%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

Recent Neighborhood Activity

Included below are both public and private activities that have occurred over the past few years in Cluster 14. While the Cluster's neighborhoods remain strong and stable, many of the activities listed have prompted discussion among residents, developers, businesses, institutions, and government.

The following is a list of recent activities:

- *In early 2002, DDOT completed the reconfiguration of the intersection of Wisconsin Avenue and Calvert Street.*
- *Alban Towers, at 2901 Wisconsin Avenue, was restored into apartment homes.*
- *Several new homes were constructed behind Alban Towers.*
- *The Sikh Temple was constructed on Massachusetts Avenue at 38th Street.*
- *There is a proposed renovation and expansion of the Giant Food store at Wisconsin Avenue and Newark Street.*
- *Approval of The American University's 10-Year Campus Plan includes approval to build the new*

Arts Center on Massachusetts Avenue at Ward Circle.

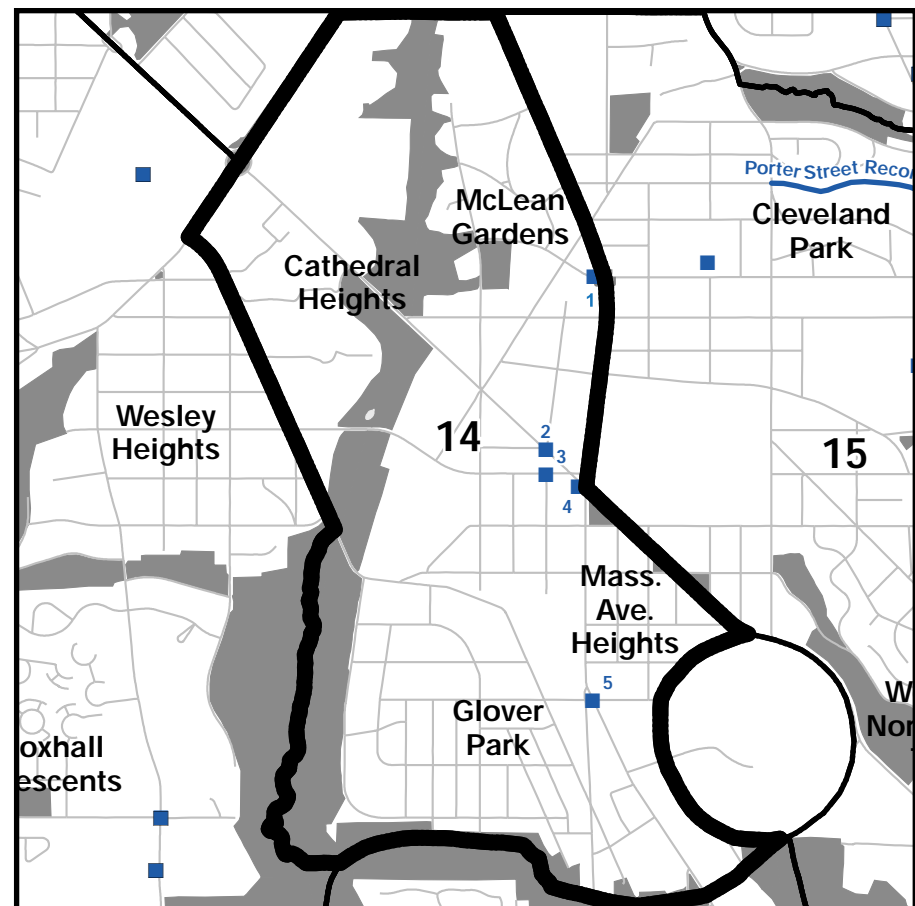
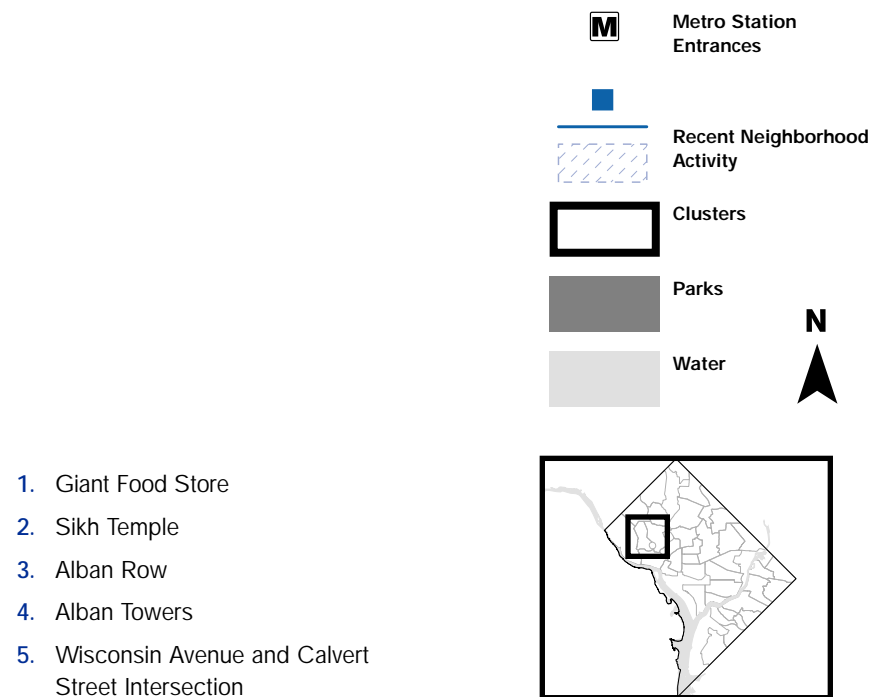
- *DDOT will begin several road reconstruction projects in Glover Park in FY2002, including 42nd Street.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

42nd Street in Glover Park is slated for reconstruction in FY2002



Recent Neighborhood Activity in Cluster 14



Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster initially identified and ranked 13 essential ingredients as vital for a livable community, but at the first Action Planning work session, citizens recommended that several of the initial essential ingredients be revised and combined into the following eight:

1. Transportation, Street, and Utility Infrastructure
2. Housing, Neighborhood Character, and Land Use Development
3. Parking and Traffic Management, Safety, and Enforcement
4. Parks, Recreation, and Open Space
5. Community Involvement and Participation
6. Public Schools
7. Sanitation
8. Public Safety

Cluster Priorities

Participants were then asked to identify three priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed upon the following priority ingredients:

- Transportation, Streets, and Utility Infrastructure
- Housing, Neighborhood Character, and Land Use Development
- Parking and Traffic Management, Safety, and Enforcement

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

Developing Your SNAP

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How We Involved You

Phase I: Start Up

- Conducted informal consultations with neighborhood leaders and hosted three community meetings with the Neighborhood Services Coordinator (NSC) to introduce the SNAP process to the greater community. Overall, approximately 120 people were consulted throughout Ward 3.
- Recruited and formed a Cluster 14 Neighborhood Steering Committee to plan and promote the Neighborhood Cluster Workshop and to consult with regularly throughout the process.
- A Neighborhood Steering Committee meeting was held on March 13, 2001, followed by ongoing consultation in preparation for the workshop.

Phase II: Visioning and Identifying Essential Ingredients

- Convened a Neighborhood Cluster Workshop on April 21, 2001, at the Savoy Suites Hotel (2505 Wisconsin Avenue) to identify the essential ingredients for a healthy neighborhood and to establish priorities.

Phase III: Action Planning

- Organized Action Planning Work Sessions from June to August 2001 to develop preliminary action plans for the top three priorities identified at the workshop. An e-mail user group was also established to share information.

Phase IV: Validation

- Hosted a final Neighborhood Cluster Steering Committee meeting to review and validate the draft plan in late August 2001. The final draft was also sent out to the entire e-mail user group members, who were asked to review, comment, and validate by mid-September 2001.

Community Outreach

- Announced and publicized SNAP-related meetings and workshop using a variety of outreach methods including announcements at ANC and citizen association meetings, posted flyers, newspaper ads, and e-mail notification.
- More than 30 citizens participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

Agency Commitment Highlights

In Cluster 14, some of the key actions that concerned citizens the most received the following agency commitments:

Address Concerns Around Housing, Neighborhood Character, and Land Use Development

- *The Department of Parks and Recreation (DPR) will implement a new initiative that will improve or replace all site amenities.*
- *The Office of Planning (OP) will conduct a needs assessment in the Glover Park commercial area to further identify issues that may lead to a Strategic Development Plan.*
- *The Deputy Mayor for Planning and Economic Development (DMPED) has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance will be awarded on a competitive basis to approximately five neighborhood business districts per year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects such as a market study. Funding will also be provided to support neighborhood business resource centers.*
- *The Department of Public Works (DPW) hired additional Solid waste Education and Enforcement Program (SWEEP) inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and will help prevent illegal dumping.*
- *A Ward 3 Building and Land Regulation Task Force will be formed to deal with the many issues in the subject area. The task force will include the ANC and the following agencies: OP, Department of Consumer and Regulatory Affairs (DCRA), Office of Zoning (OZ), Department of Health (DOH), and Office of the Corporation Counsel (OCC).*
- *The Fire and Emergency Medical Services Department (FEMS) will hire one additional Fire Inspector for Ward 3.*

Improve Transportation, Streets, and Utility Infrastructure

- *DDOT will work with the community to identify other street improvement projects following the completion of the FY2002 projects.*
- *DDOT will begin to upgrade series circuit streetlights in Glover Park in conjunction with FY2002 road-improvement projects.*
- *DDOT and the Washington Metropolitan Area Transit Authority (WMATA) will be completing a Regional Bus Study.*
- *DDOT, in partnership with Howard University, is developing criteria to be used for implementing traffic-calming measures. DDOT will then work with the community to develop a plan and to implement traffic-calming measures.*

Address Parking Issues

- *The Mayor has announced the creation of a Parking Task Force, which will be investigating changes to the Residential Permit Parking (RPP) program. Work will continue into FY2003.*
- *DDOT will work with DMPED to study the city's parking policies and to determine the possibility of establishing municipal parking lots. Parking studies will be performed in FY2003.*
- *DPW's Parking Services will hire 138 additional parking enforcement officers in FY2002, more than doubling the existing force. Once fully trained, 100 parking officers will be dedicated to residential areas. Deployment will include a night shift to enforce registration requirements for out-of-state vehicles.*

The next chapter, the Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

Understanding the Plan

The Cluster 14 Action Plan describes citizen-driven priorities in detail. The priorities specific to Cluster 14 include the following:

- Transportation, Streets, and Utility Infrastructure
- Housing, Neighborhood Character, and Land Use Development
- Parking and Traffic Management, Safety, and Enforcement

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to “develop strategies to reduce drug activity” and to “improve relations between police and area residents.” Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and

individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.

The Action Plan

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Agency Responses to Citizen Priorities

PRIORITY 1:

Transportation, Streets, and Utility Infrastructure

Residents were concerned about the condition of their public right-of-ways, including streets, bridges, curbs and gutters, street lighting, and sidewalks. Transportation infrastructure is a problem that the community has been working on for a long time; both the Glover Park and Massachusetts Avenue Heights neighborhoods have produced a “punch list” of transportation infrastructure problems. Trees, District tree care and replacement, tree trimming by utility companies, and the burying of utility lines are issues also raised by this community.

OBJECTIVE 1:

Improve current condition of streets and sidewalks.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
207	Develop street and sidewalk standards and assess current conditions of all streets and sidewalks in Cluster 14. (The Glover Park and Massachusetts Avenue Heights neighborhoods have both conducted initial assessments of their right-of-ways including streets, sidewalks, signs, and street trees. Their assessment can be made available to DDOT).	Cluster-wide; Glover Park, Massachusetts Avenue Heights	DDOT	761	Roadway upgrading, reconstruction, and resurfacing locations in the Glover Park area have been designed. Construction was scheduled to begin in June 2002. DDOT will include other Cluster locations when specific streets are identified by community in its FY2003 street and sidewalk construction design program and will start construction in the “out years.”	FY2002
			Community	6158	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
208	Using the assessment in Action Step a, work with the community to develop and implement a plan for needed street and sidewalk improvements in Cluster 14 and include possible phasing.	Cluster-wide	DDOT	763	Using the results of the pavement condition survey, DDOT will include Cluster locations in its FY2003 street construction design program and will start construction in out years.	FY2002
			Community	6159	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 1: **Improve current condition of streets and sidewalks.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1862	Develop a plan to maintain the improved streets and sidewalks over the next 20 years.	Cluster-wide	DDOT	3259	DDOT will determine pavement conditions of these locations where necessary. Design will be developed in FY2003, and construction will be completed in the out years. DDOT currently has a section that monitors the roadway conditions and makes determinations for construction.	Ongoing
1863	Ensure coordination of all road construction and utility cuts.	Cluster-wide	DDOT	3260	DDOT will determine pavement conditions of these locations where necessary. Design will be developed in FY2003 and construction will be completed in the out years. DDOT currently has a section that monitors the roadway conditions and makes determinations for construction.	FY2003
1864	Assess current conditions of all storm water catch basins in the Cluster.	Cluster-wide	DDOT	3261	DDOT currently has a section that monitors the roadway conditions and makes determinations for construction. DDOT will work with the DC Water and Sewer Authority (WASA).	Ongoing
			WASA	10196	Ward 3's catch basins were cleaned for FY2002 between October 22 and December 28, 2001.	FY2002
1865	Take appropriate action to correct catch basin problems that have been identified.	Cluster-wide	WASA	10212	Ward 3's catch basins were cleaned for FY2002 between October 22 and December 28, 2001. They will be cleaned again in fall of 2002.	FY2002
			DDOT	3262	DDOT currently has a section that monitors the roadway conditions and makes determinations for construction.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 2: **Improve Street Lights and Street Light Maintenance.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1866	Determine and make available to the ANC copies of street lighting standards for DC roadways.	Cluster-wide	DDOT	3264	DDOT follows American Association of State Highway and Transportation Officials (AASHTO) lighting standards. The community can contact the Streetlight Office for details at 202-671-2710.	Ongoing
			Community	3263	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
209	Replace all series circuit lights in Cluster 14 with the current standard. Several problems are known to exist on 42nd Street along Glover Park.	Cluster-wide	DDOT	765	Series circuit lights in the Glover Park area will be upgraded as part of the roadway resurfacing and will use Barney Circle Project Funds.	FY2002
1867	Maintain consistently operating lights throughout Cluster 14 by (1) maintenance of incandescent bulbs, and (2) replacement of heads on cobra lights.	Cluster-wide	DDOT	3265	DDOT has contracted for developing and implementing additional timing plans for the traffic light signals and for upgrading the street and alley lights. This contract is for a city-wide conversion. The design phase will happen in FY2002, and the construction and implementation phases will happen in FY2003 and the out years.	FY2003
1868	Conduct comprehensive street lighting plan for Glover Park.	Glover Park	DDOT	3267	DDOT will work with ANC to review street and alley light illumination levels. The upcoming design and build contracts for Glover Park include street light improvements. DDOT will work with the community to identify other street improvement projects following the completion of the FY2002 projects.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 3: **Increase Residential Parking.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1869	In reconstructing 42nd Street, ensure it remains as two-way traffic with defined on-street parking.	42nd Street, NW	DDOT	3269	The current plan does not change traffic patterns except during construction, which started in summer 2002. [AQ: Did it start?]	FY2002
1870	Have the ANC assess with DDOT the possibility of increased capacity of parking in residential sections of Glover Park under the current conditions.	Glover Park	DDOT	3271	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2002
			ANC 3B	3270	The ANC will work with DDOT.	FY2002
1871	Conduct comprehensive parking study for the residential sections of Glover Park to address long-term parking needs.	Glover Park	DDOT	3273	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1872	Reassess and overhaul Residential Permit Parking (RPP) program to possibly include 24-hour parking restrictions. Expand options to allow neighborhoods to pick hours of operation, and develop smaller RPP zones on the basis of ANC boundaries.	City-wide	DDOT	3274	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide. The Mayor has also announced the formation of a citizen task force to explore parking alternatives.	FY2003
			OCC	3275	OCC will provide legal advice to client agency.	Ongoing
1873	Review all building and land regulation permits and applications to ensure that legally required on-site parking is provided.	Cluster-wide	DCRA	3276	During its review of building plans, DCRA ensures that buildings are constructed with required parking provisions.	Ongoing
			DDOT	3277	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

OBJECTIVE 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 4: **Increase Commercial Parking.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1874	Conduct a comprehensive parking study in the Glover Park commercial area along Wisconsin Avenue from Whitehaven Parkway to Calvert Street NW and from Tunlaw Street to 37th Street NW. Include the possibility of constructing a parking garage in the Glover Park commercial area.	Glover Park commercial area	DDOT	3278	DDOT will work with Deputy Mayor for Planning and Economic Development (DMPED) to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1875	Reassess the possibility of ending load zone restrictions at 3:00 p.m. rather than 6:00 p.m.	Cluster-wide	DDOT	3279	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1876	Explore and clarify regulations and practices on valet parking in Glover Park commercial area.	Glover Park commercial area	DDOT	3280	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking Studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1877	Explore opportunities to supply parking to workers in Glover Park commercial area, including using shuttle buses or leasing the Parks and Recreation's lot at Guy Mason.	Glover Park Commercial Area	DDOT	3281	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 5: **Improve Street Trees and Maintenance.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1878	Prevent further destruction of area trees by developers when possible and appropriate through education.	Ward-wide	DDOT	540	DDOT's review process includes review of trees in public spaces as needed. DDOT supports the Urban Forest Preservation Act of 2001.	Ongoing
			CTEF	539	Contact Sheila Hogan, Executive Director for the Casey Tree Endowment Fund, at 202-833-4010.	
			DCRA	6502	DCRA will develop public information material regarding the protection of trees during construction and development projects. These results will be distributed along with applications for construction permits and will be highlighted at DCRA's website <www.dcra.dc.gov>.	FY2002
1879	Maintain street trees through regular pruning and preservation efforts.	Cluster-wide	DDOT	542	DDOT has an aggressive tree-replacement program already under way. Contact the Trees Division and the City's Urban Forester for more information.	Ongoing
			CTEF	541	Contact Sheila Hogan, Executive Director for the Casey Tree Endowment Fund, at 202-833-4010.	
1880	Work with ANC to develop a plan to replace missing and dead trees along public streets. The plan should include review of current tree types and their appropriateness. Recommend new tree types only where appropriate and compatible with such things as power lines and root growth under sidewalks.	Cluster-wide	DDOT	544	DDOT has an aggressive tree replacement program already under way. Contact the Trees Division and the City's Urban Forester for more information.	Ongoing
			CTEF	6503	Contact Sheila Hogan, Executive Director for the Casey Tree Endowment Fund, at 202-833-4010.	
			Community	543	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 5: **Improve Street Trees and Maintenance.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1881	Implement plan to replace missing and dead trees along public streets.	Cluster-wide	DDOT	545	DDOT has an aggressive tree replacement program already under way. Contact the Trees Division and the City's Urban Forester for more information.	Ongoing
1882	Have city officials, the Casey Tree Endowment Fund, and appropriate utility companies meet to discuss better pruning techniques and the possibilities of burying utility lines to eliminate a lack of compatibility with trees. Consider conducting a study to determine the different comparative cost to aerial vs. buried lines.	City-wide	DDOT	547	DDOT supplies tree-trimming specifications to the utility companies. New developments are required to bury utility lines. DDOT recommends community work with the City Council and Mayor to begin discussion on burying utility lines.	Ongoing
			Community	6504	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			CTEF	546	Contact Sheila Hogan, Executive Director for the Casey Tree Endowment Fund, at 202-833-4010.	
1883	Develop and implement an "Adopt-a-Block" program to monitor the status of trees in that area.	Cluster-wide	DDOT	549	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees. Contact the City's Urban Forester, Mark Buscaino, to explore additional ideas.	Ongoing
			Community	548	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**OBJECTIVE 6: **Improve overall cleanliness of Cluster's right-of-ways and public spaces.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1884	Supply more trash receptacles in the Cluster's parks and open space. Work with ANC to determine locations.	Cluster-wide	DPR	551	DPR is implementing new initiatives that will roll out in FY2003 to improve or replace all site amenities (benches, trash cans, etc.) city-wide. DPR has recently hired the department's first Landscape Architect to contribute to the maintenance and beautification of parks.	FY2003
			Community	550	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1885	Supply more trash receptacles along the Cluster's streets, especially along Wisconsin Avenue and other main streets where there is high pedestrian traffic.	Cluster-wide	DPW	553	DPW will place 180 litter cans in selected areas across the city that meet certain criteria. Given the high demand for litter cans, additional funds have been allocated in FY2003 to install more than 600 litter cans. DPW will give strong consideration to locations identified through the Neighborhood Planning process.	FY2002
			Community	552	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1886	Consider supplying dog waste bags throughout the Cluster, especially in parks, open spaces, and along main thoroughfares.	Cluster-wide	Community	554	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Transportation, Streets, and Utility Infrastructure**

OBJECTIVE 7: Provide quality public transportation options to connect the neighborhood with the rest of the city.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1887	Hold a community meeting to obtain input from residents on public transit issues.	Cluster-wide	WMATA	557	WMATA, in concert with the District government, will schedule a series of community meetings early in 2002 to solicit input on service recommendations contained in the Regional Bus Study. Public meetings to discuss bus service improvements are scheduled in April 2002.	FY2002
			Community	556	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1888	Meet with WMATA to review current public transit options and any future plans for the Cluster; suggest possible changes to make the Cluster more connected.	Cluster-wide	WMATA	559	The Regional Bus Study will recommend new circulator and feeder routes to Metrorail stations and proposed new bus transit stations around the District. Public meetings to discuss bus service improvements are scheduled in April 2002.	FY2002
			Community	558	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1889	Survey bus stops to make sure they are clearly marked and contain route and schedule information.	Cluster-wide	WMATA	560	The Regional Bus Study will recommend new circulator and feeder routes to Metrorail stations and will propose new bus transit stations around the District. Schedule information is being provided at all bus stops.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2:

Housing, Neighborhood Character, and Land Use Development

Another top concern raised by residents of Cluster 14 is improving and strengthening building code enforcement and land use development controls. Residents saw this action as necessary in order to preserve the existing neighborhood character and to maintain the stable nature of their neighborhoods. Housing issues, particularly those related to affordability, were also raised.

OBJECTIVE 1:

Assess current land use and potential neighborhoods needs.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
210	Conduct a land use study by neighborhood that will include a Small Area Plan for the Wisconsin Avenue corridor from Whitehaven Parkway to Calvert Street.	Glover Park commercial area	OP	766	The OP will conduct a needs assessment in the Glover Park commercial area during FY2003 to further identify issues that may lead to a Strategic Development Plan. A Strategic Development Plan could (1) outline priorities for revitalization that is based on sound market analysis and financial stability and (2) establish standards for design, parking, historic preservation, land use, and site planning and development.	FY2003
1890	Have the city and ANC work together to confirm that all commercial areas are in compliance.	Cluster-wide	DCRA	562	DCRA's Neighborhood Stabilization Officers (NSOs) have begun monthly surveys of residential locations in their assigned Clusters, while regulatory investigators are gearing up to conduct surveys of commercial corridors within the clusters. Contact James Diggs, Acting Director, Neighborhood Stabilization Program.	FY2002
			ANC 3B	561	The ANC will work with DCRA.	Ongoing
1891	Organize a task force made up of commercial, community, and faith-based leaders to address needs of the various neighborhoods in Cluster 14.	Cluster-wide	Community	6505	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Housing, Neighborhood Character, and Land Use Development**OBJECTIVE 2: **Improve Neighborhood Identity.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1892	Apply for Main Street USA program for the Glover Park commercial area.	Glover Park commercial area	Community	6733	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DMPED	566	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified community-based organizations (CBOs) with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3 - 5 years to develop and implement a community-based commercial revitalization plan.	FY2002
1893	Identify gateway entrances to neighborhoods, and install identification signage.	Cluster-wide	DDOT	568	Through the public space permit process, the ANC and community organizations can submit a request for a sign.	Ongoing
			Community	567	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1894	To improve the image of commercial areas, have the ANC develop a partnership with businesses.	Cluster-wide	Community	569	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Housing, Neighborhood Character, and Land Use Development**OBJECTIVE 3: **Improve and maintain neighborhood stability.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1895	Review DCRA enforcement of housing codes and violations.	Cluster-wide; Glover Park	DCRA	570	DCRA has hired 39 Neighborhood Stabilization Officers (NSOs). There will be one NSO for each Cluster in the city, who will be responsible for inspection activities at the neighborhood level. The NSO assigned to Cluster 14 is Kevin Jackson.	Ongoing
1897	Review DPW enforcement of sanitation violations.	Cluster-wide; Glover Park	DPW	572	DPW hired additional SWEEP inspectors in FY2002, bringing the number of inspectors in the Ward to three. This change will increase the level of solid waste education and enforcement and will help prevent illegal dumping.	FY2002
			OCCC	9867	The Office of the Clean City Coordinator (OCCC) will work with the multi-agency task force to develop and introduce legislation to increase fines for quality-of-life infractions and to improve laws and enforcement for illegal posters, littering, etc. OCCC will also continue to provide cleanliness ratings for use in the deployment of resources.	FY2002
1898	Review DDOT maintenance of roadways.	Cluster-wide	DDOT	573	DDOT will determine pavement conditions of these locations where necessary. Design will be developed in FY2003 and construction will be completed in the out years. DDOT currently has a section that monitors the roadway conditions and makes determinations for construction.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: **Housing, Neighborhood Character, and Land Use Development**OBJECTIVE 4: **Improve neighborhood safety.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1899	Develop and implement striping of all School Zone crosswalks.	Cluster-wide	DDOT	575	DDOT has already developed and implemented improved safety plans for schools.	Ongoing
			DCPS	574	DC Public Schools (DCPS) will work with DDOT.	Ongoing
1900	Develop and implement striping of all other neighborhood crosswalks. Work with ANC to determine locations.	Cluster-wide	DDOT	3282	DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and implementing during out years. The results from the Howard University Study will be used to address the traffic-calming issues city-wide.	FY2003
			Community	576	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 3:

Parking and Traffic Management, Safety, and Enforcement

Raised as another key component for maintaining quality of life for residents was keeping neighborhoods free from commuter and cut-through traffic, and reducing vehicle speed and other traffic violations. To address those issues, residents recommended that traffic-calming measures be implemented. Issues related to parking, such as enforcement of parking restrictions and the lack of parking in many of the Cluster's more dense areas, also surfaced. Residents recommended more parking enforcement during evening hours, the reassessment and overhaul of the RPP program, and the redesign and computerization of the Visitor Parking Pass (VPP) program.

OBJECTIVE 1:

Reduce Commuter Traffic and Speed.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1901	Complete by October 2, 2002 all Federal Fund Redirect construction projects in Cluster 14.	Cluster-wide	DDOT	3283	Projects began in spring FY2002.	FY2002
1902	Install eastbound and westbound left-turn lanes on Wisconsin Avenue at Calvert Street, as agreed to by DDOT.	Wisconsin Avenue at Calvert Street	DDOT	3284	Reconfiguration of the intersection was completed in October 2001.	FY2002
1903	Make the 3700 block of Calvert Street (south side) remain "No Parking No Standing AM Rush Hour" following installation of new turn lanes on Wisconsin Avenue.	3700 block of Calvert Street	DDOT	3285	Notice has been completed to remove rush-hour parking at this location.	FY2002
1904	Reengineer traffic signals at Wisconsin Avenue and Calvert Street, and tie them to the Calvert and Tunlaw Road intersection.	Wisconsin Avenue at Calvert Street	DDOT	3286	This activity is complete.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Parking and Traffic Management, Safety, and Enforcement**OBJECTIVE 1: **Reduce Commuter Traffic and Speed.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1906	Install 3-way stops at Benton and Tunlaw with increased stop line for northwest-bound traffic on Tunlaw Road, as requested by ANC 3B.	Tunlaw Road at Benton Street	DDOT	3288	Stop signs have been installed at this location.	FY2002
1907	Request from The American University that the AU Student Bus be rerouted from 42nd Street to 39th Street.	39th Street	Community	3290	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	6506	DDOT and Metro are studying transit alternatives in a Regional Bus Study. The study will be completed in FY2003. The results of the study will be used city-wide.	FY2003
1908	Develop a traffic-calming plan for each neighborhood in Cluster 14. Locations requiring traffic-calming devices include 42nd Street and Davis Place; 42nd Street and Edmunds Street; Cathedral Avenue, 39th Street, and New Mexico Avenue; 37th Street and W Street; 37th Street and V Street; and Benton Street and Huidekoper Street.	Cluster-wide	DDOT	3292	DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and implementing during out years. The results from the Howard University Study will be used to address the traffic-calming issues city-wide.	FY2003
1909	Implement a traffic-calming plan for each neighborhood in Cluster 14.	Cluster-wide	DDOT	3293	DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and implementing during out years.	Out Years

Agency Responses to Citizen Priorities

PRIORITY 3: **Parking and Traffic Management, Safety, and Enforcement**OBJECTIVE 1: **Reduce Commuter Traffic and Speed.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1910	Study and implement a complete revamp of light timing on Wisconsin Avenue, especially between Whitehaven Parkway and Massachusetts Avenue.	Wisconsin Avenue	DDOT	3294	DDOT has contracted for the development and implementation of additional timing plans for the traffic light signals, as well as an upgrading of the street and alley lights. This contract is for a city-wide conversion. The design phase will happen in FY2002, and the construction and implementation phases will happen in FY2003 and the out years.	FY2003
1911	Organize MPD training for community leaders on the new Laser Radar Units.	Cluster-wide	MPD	3296	MPD can currently allow a select group of community representatives to attend laser training. This action would allow those members to gain a better understanding of the technology, allowing them, in turn, to share that information with their respective communities.	FY2002
			Community	6507	Success of this action will depend on community leadership and individual action. ANCs, citizen and community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1912	Redesign and regulate the intersection of 37th Street and Tunlaw Road.	37th Street at Tunlaw Road	DDOT	3297	DDOT suggests re-striping of the intersection. DDOT will work with members of the ANC, if they concur.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 3: **Parking and Traffic Management, Safety, and Enforcement**OBJECTIVE 2: **Increase On-Street Regulated Parking.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1913	In the 4000 block of Tunlaw Road, both eastbound and westbound lanes, request change from "No Parking-No Standing At All Times" to allow parking from 6:30 p.m. until 7:00 a.m.	4000 block of Tunlaw Road	DDOT	3298	This request is controversial. Rule-making process is under way. DDOT will notify the ANC when a comment period is under way. A resolution from the ANC in support will be needed to finalize action.	FY2003
211	Reassess and overhaul the RPP program to possibly include 24-hour parking restrictions. Expand options to allow neighborhoods to pick hours of operation, and develop smaller RPP zones based on ANC boundaries.	City-wide	DDOT	767	The current residential parking program allows residents to petition to extend days and hours of RPP. Petitions are available from Traffic Services Administration (TSA) Curbside Management. DDOT will consider setting up a task force to explore legislative alternatives. The Mayor has recently announced the formation of a citizen task force.	FY2002
			OCC	768	OCC will work with DDOT to meet the desired policy objectives and time frame.	Ongoing
212	Redesign or computerize the Visitor Parking Pass (VPP) program to prevent fraud.	City-wide	MPD	769	MPD will establish an interagency working group to explore transferring the responsibility for issuing VPPs to an appropriate agency by FY2004.	FY2002
213	Consider removing VPP from the MPD and propose placing it with DPW or DMV.	City-wide	MPD	771	MPD will establish an interagency working group to explore transferring the responsibility for issuing VPPs to an appropriate agency by FY2004.	FY2002
214	Deploy Parking Control Officers (PCOs) for nighttime RPP enforcement.	Cluster-wide	DPW	7591	There are currently no plans to extend enforcement because RPP regulations are not in effect at night. However, the Mayor has announced the creation of a Parking Task Force, which will be investigating changes to the RPP program. Work and will continue into FY2003.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3: **Parking and Traffic Management, Safety, and Enforcement**OBJECTIVE 3: **Improve Vehicle Registration Enforcement.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
215	Move Vehicle Registration Enforcement (VRE) from MPD to DPW or DMV.	City-wide	DPW	7599	DPW is taking over the Register Out-of-State Automobiles program (ROSA) from MPD. When parking enforcement is fully staffed, more than 100 parking enforcement officers will be assigned to RPP and ROSA duties. DPW's Parking Services will hire 138 additional parking-enforcement officers in FY2002, more than doubling the existing force. Once fully trained, 100 parking officers will be dedicated to residential areas. Deployment will include a nightshift to enforce registration requirements for out-of-state vehicles.	FY2002
			MPD	774	The MPD will establish an interagency working group to explore transferring the responsibility for issuing VPPs to an appropriate agency by FY2004.	FY2002
216	Improve training for Adjudication Hearing Officers.	City-wide	DMV	775	This action is currently under way. DMV is near completion of a comprehensive analysis of its Adjudication Branch, which addresses the necessary process and training enhancements.	FY2002
1914	Develop the process and implement a way to capture and share data collected for VRE among PCO, DPW, and DMV.	City-wide	DMV	3299	DMV currently has no resources to execute this request.	Out Years
1915	Expand reciprocity options available for interns, short-stay visitors, and employees within Washington.	City-wide	DMV	3300	This action requires changes in current legislation. DMV will take the action under advisement and will confer with DPW the City Council.	FY2002

Actions With No Commitments

Even though District agencies considered all actions that this Cluster identified, a number of actions were suggested by citizens through the SNAP process that did not receive a commitment. Reasons for a lack of commitment ranged from fiscal limitations (not enough money is currently available in the agency's budget), the particular agency with the authority to implement an action disagreed with the strategy, or the action needed more internal analysis before a commitment could be made. Those actions included the following:

PRIORITY 3:

Parking and Traffic Management, Safety, and Enforcement

Action	Location	Agency	Agency Response
Restrict access to Tunlaw and 37th Street from Calvert Street to "AM Rush Hour-No Thru Traffic-Local Traffic Only"	Tunlaw Road at Calvert Street; 37th Street at Calvert Street	DDOT	DDOT does not concur with this request.

Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency

representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs.

Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, and another in FY2003. Several existing schools will serve as pilots for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site

control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

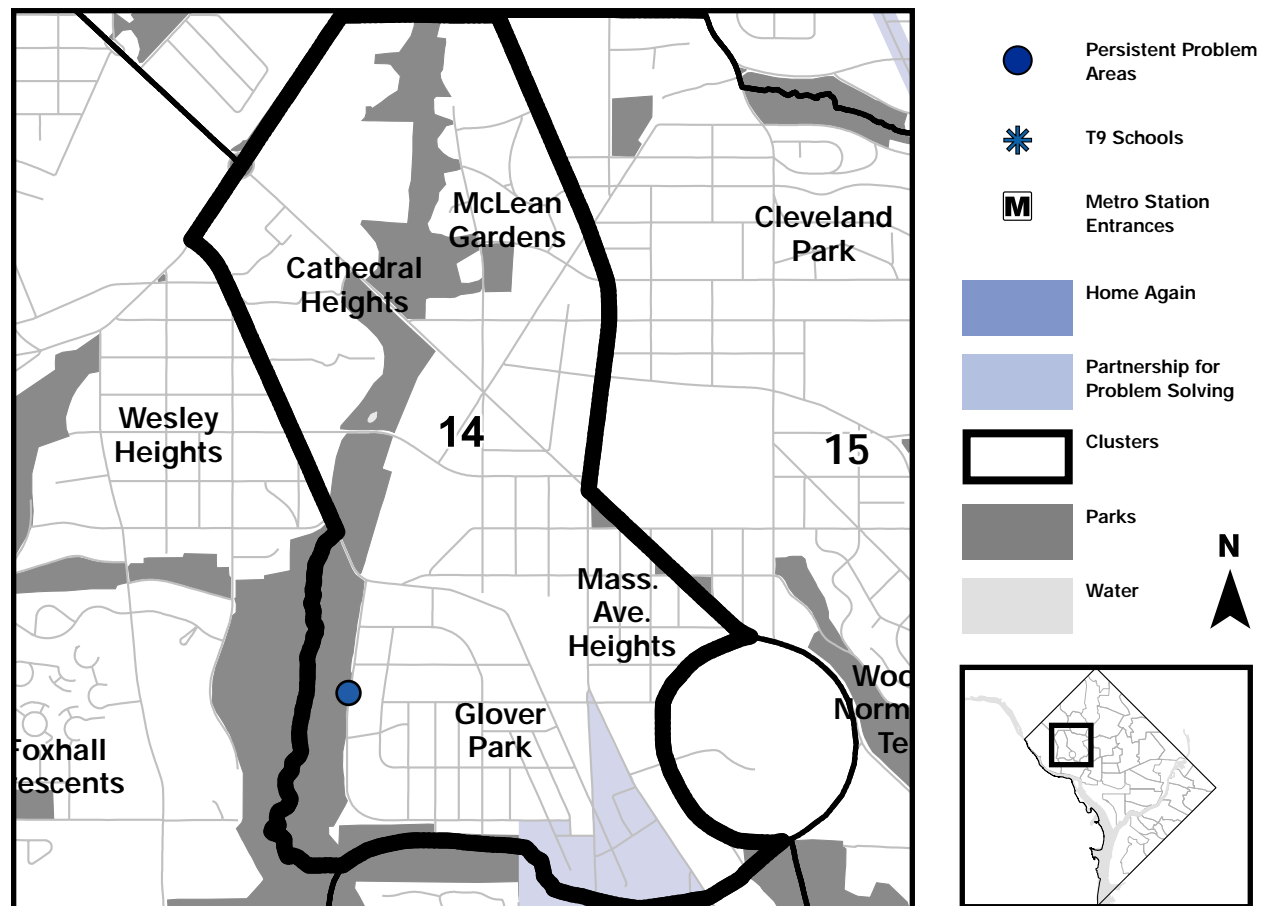
Partnership for Problem Solving

Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

Other Neighborhood Initiatives

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Neighborhood Initiatives in Cluster 14



Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on this page depicts the above-mentioned initiatives that are located in your Cluster.

Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

Role of your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Robert Collins will continue to work with you and DDOT on the Ward 3 Traffic Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team and will begin a Strategic Development Plan for the Upper Wisconsin Avenue corridor in Cluster 11.

What Happens
Now

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The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood Action website at www.neighborhoodaction.dc.gov or at your local library.

Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 14 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 14 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 14 Databook	Winter 2001	DC Government, DC Office of Planning
Ward 3 Plan	1998	DC Government, DC Office of Planning
City-wide Comprehensive Plan	1998	DC Government, DC Office of Planning

Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

Your District Representatives

Anthony A. Williams
Mayor

Kelvin Robinson
Chief of Staff

John Koskinen
City Administrator

Council of the District of Columbia

Linda W. Cropp
Council Chair

Jim Graham, Ward 1

Jack Evans, Chair Pro Tempore / Ward 2

James C. Lively, Chair, Advisory Neighborhood
Commission (ANC) 3B

Kathleen Patterson, Ward 3

Adrian Fenty, Ward 4

Nancy J. MacWood, Chair, ANC 3C

Vincent Orange, Ward 5

Sharon Ambrose, Ward 6

John W. Finney, Chair, ANC 3D

Kevin Chavous, Ward 7

Sandra Allen, Ward 8

Jill Diskan, Chair, ANC 3E

Harold Brazil, At-Large

David Catania, At-Large

Catherine J. Wiss, Chair, ANC 3F

Phil Mendelson, At-Large

Carol Schwartz, At-Large

Anne M. Renshaw, Chair, ANC 3G

Eric Price
Deputy Mayor for Planning and
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Deputy Director, Development
Review and Zoning

Carolyn Graham
Deputy Mayor for Children, Youth,
Families, and Elders

Andrew Altman
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Mark Platts
Associate Director, Neighborhood Planning

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Toni L. Griffin
Deputy Director, Revitalization
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